

Who may apply for Personal Internet Banking?

Personal Internet Banking is available to current customers of the Bank who are individuals. In order to apply for this service, you must have at least one account with the Bank that is a savings, loan, deposit, or cheque account etc.

General information for completing the Application Form

In completing the Application Form for Personal Internet Banking, please print (block letters) and ensure the information provided is true and correct.

CUSTOMER INFORMATION

Internet banking

- New Application: Mobile Banking / Online banking
 Cancellation of Personal Internet Banking services (on all accounts)
 Amendment of details below
 Recover forgotten username
 Obtain new password
 Change Internet Banking Status (1. Block access 2. Unblock access)

E-token

- Request E-token
 Cancellation
 Unblock access
 Block access

Date: / /

Customer Type	Individual <input type="checkbox"/>		
Account Name			
Customer Number			
Residential Address			
Mailing Address (if different from above)			
E-mail Address			
Mobile Phone		Telephone	
For Bank Use Only	Full Bank Name	Bank of China (New Zealand) Limited	
	All the above information has been checked	Yes No	Signature(s) (on the reverse page) has/have been verified Yes No
	Checked/Cancelled By		Signature
	Verified/Authorised By		Signature

DECLARATIONS

By the Customer:

- I/we have read, fully understood and accept the *Bank of China (New Zealand) Limited Personal Internet Banking Terms and Conditions*.
- I/we declare that all the information provided in the Application Form is true and correct and complete and that Bank of China (New Zealand) Limited may proceed to provide Personal Internet Banking services in reliance on this information.
- I/We acknowledge that the Authority/ies to Operate previously given by me/us in respect of any Accounts still apply/ies to all other operations on the Accounts, except Personal Internet Banking Services.

Customer's name (print) _____ ① Customer's name (print) _____ ②
 Signature _____ ① Signature _____ ②
 Date: _____ Date: _____

Privacy Principles

The privacy of your personal information has always been important to BOCNZ (the Bank). We seek to ensure that the information is collected, used or disclosed consistently with the Privacy Act 1993 and our obligations under the Act.

Collecting and Using Personal Information

We collect and use your personal information for the purpose of:

- Satisfying the Bank's obligations under the Anti-Money Laundering and Countering Financing of Terrorism Act 2009
- considering your application for facilities, products or services;
- opening, administering, managing and monitoring any facilities, products or services provided to you;
- conducting market research, product development, data processing and statistical analysis;
- protecting you and the Bank against fraud; and
- providing you with information about our facilities, products or services.

Disclosing Information

We may disclose your personal information to the organizations described below:

- Other members of the Bank of China Group (BOC Group).

The following information may be exchanged among the members of the BOC Group:

- any information contained in this document;
 - any other personal information you provide to us; and,
 - transaction details of the accounts which you hold with the Bank.
- Service providers, including overseas organizations, that the BOC Group engages to do something on our behalf, such as organizations involved in maintaining, reviewing and developing our business systems, procedures and infrastructure;
 - Broker and agents who refer you to us;
 - Any person acting on your behalf, including your financial adviser, solicitor or accountant, executor, administrator, trustee, guardian or attorney;
 - Organization, including overseas organization, including overseas organization to whom we may outsource certain functions; and
 - As required or authorized by law, for example, to Government/regulatory/law enforcement agencies for purposes related to public health or safety, the prevention or detection of unlawful activities including anti-money laundering and countering the financing of terrorism and as may be requested by tax authorities;
 - Where you have given your consent.

Declarations, Acknowledgements and Self-Certifications

1. I/We understand that I/We must provide any information required by BOCNZ (the Bank) and/or the BOC Group to assist in or to ensure compliance by the Bank with Anti-Money Laundering and Countering Financing of Terrorism (AML/CFT) laws and international sanctions requirements; and
2. BOCNZ and/or the BOC Group may block or freeze my/our Account, including any payment or receipt that will be conducted by me/us using this Account, and where it is obliged to do so under AML/CFT or sanctions requirements, the Bank may disclose information to the relevant Government Agency, law enforcement agencies, service providers or to other third parties.
3. I/We acknowledge that the Bank may be prohibited from advising us that a disclosure mentioned in paragraph 2 above has been made.
4. From time to time, I/we may give the Bank instruction(s) by telephone and/or via postal services, facsimile transmissions, telex, cable, teletype, email, or other electronic communication regarding all or any of our account(s) which we now have or may hereafter open with you. You are hereby authorised to accept, rely on, honour and act upon any instruction(s) purportedly communicated by us in the aforesaid manner. I/We hereby agree to be bound by the "Indemnity for Taking Fax, Verbal Email and Written Instructions" which is contained in the Bank's Terms and Conditions and our signatures on this application confirm this indemnification to the Bank.
5. I/We acknowledge and agree the Bank is not obliged in any circumstances to enquire whether an act purporting to be done in accordance with this authority is a proper exercise of any authority conferred and the Bank is released from all liability for any loss or damage suffered by the Bank acting on this authority, except as may be incurred directly by reason of fraudulent conduct on the part of any of the Bank's employees.
6. I/We request the Bank to recognize and act upon this authority until the Bank receives notice in writing of their cancellation.
7. All previous authorities as to authorised signatures are cancelled except as regards cheques and other instruments dated up to and including the date of this authority and presented for payment on or after such date.
8. I/We declare that all statements made in this declaration are, to the best of my/our knowledge and belief, correct and complete.
9. I/We authorize the Bank to charge to the Accounts to recover from us any bank fees, government charges, taxes or duties imposed on transactions on/or which relate to the Accounts.

Privacy Consent & Acknowledgements

I/We agree and understand that:

1. if I/we fail to provide any information requested in this form, or do not agree to any of the exchanges or possible uses detailed above, my/our request for Personal Internet Banking Services may not be accepted by the BOC Group and the Bank may be unable to provide Personal Internet Banking services to me/us.
2. documents presented for identification may be verified by the BOC Group with the appropriate authority. I/We confirm that all of the details that I/we have provided in this form are true and correct.

Acknowledgement of Receipt and Acceptance of Terms

I/We acknowledge that I/we have received and read of the Bank's Privacy Policy or Privacy Collection Notice and the Personal Internet Banking Product Disclosure Statement.

I/We also agree:

- to be bound by the terms and conditions which apply from time to time to the Personal Internet Banking service;
 - to check my/our accounts and notify the Bank promptly of any errors or unusual transactions;
- and confirm that none of my/our accounts are held in trust.

Yours Faithfully,

Customer's name (print) _____ ① Customer's name (print) _____ ②

Signature _____ ① Signature _____ ②

Date: _____ Date: _____

Bank of China (New Zealand) Limited