



## BOC ELITE MILES WORLD MASTERCARD® AIR MILES PROGRAMME ENROLMENT & REDEMPTION FORM

To enrol in and/or redeem Air Miles under BOC's Air Miles Programme, please fax, email or mail this form to +65 6532 6318, cardservice.sg@bankofchina.com or Bank of China Limited Singapore Branch, Card Centre, Robinson Road, P.O. Box 1289, Singapore 902539.

Please do not send in the same enrolment form twice.

First Name : \_\_\_\_\_ (name matching with Frequent Flyer Programme)

Last Name : \_\_\_\_\_

Contact No. : \_\_\_\_\_

BOC Principal Credit Card No. : | | | | | - | | | | | - | | | | | - | | | | |

Frequent Flyer Programme Membership number : \_\_\_\_\_ (Please tick where applicable)

KrisFlyer  Asia Miles

## REDEMPTION PARTICULARS (Please tick & complete fields, where applicable)

BOC Bonus Points Redemption  Air Miles Redemption (For tactical programme use only)

| Item                   | Product Code | Qty | BOC Bonus Points | Total BOC Bonus Points |
|------------------------|--------------|-----|------------------|------------------------|
| 10,000 miles KrisFlyer | FV 138       |     | 45,000           |                        |
| 6,000 miles Asia Miles | FV 136       |     | 27,000           |                        |

| Item       | Air Miles Qty |
|------------|---------------|
| KrisFlyer  |               |
| Asia Miles |               |

## BOC Air Miles Programme Terms and Conditions ("Terms & Conditions")

1. Only a Bank of China ("BOC") Principal Cardmember ("Cardmember") may enrol in the BOC Air Miles Programme ("Programme").
2. To participate in the BOC Air Miles Programme, the Cardmember must first enroll or be enrolled in the relevant participating airline's Frequent Flyer Programme ("FFP"). He/She must also complete and return the BOC Credit Card Air Miles Programme Enrolment & Redemption Form ("Form") to BOC via fax to +65 6532 6318.
3. A Cardmember who is enrolled in the BOC Air Miles Programme may convert his/her BOC Bonus Points to KrisFlyer and/or Asia Miles air miles under the relevant FFP ("Air Miles") and/or redeem air miles under any other programme or promotion as may be specified by BOC from time to time.
4. Air miles will be transferred to the account of FFP membership number indicated on the Form ("FFP Account"), and the Cardmember is responsible for providing an accurate and valid FFP membership number.
5. A Cardmember's air miles may only be transferred to the FFP Account bearing his/her own name on the relevant participating airline's records.
6. Each air miles transfer to the Cardmember's FFP Account will be subject to a non-refundable conversion fee of S\$30 (inclusive of GST), or a conversion fee of such other amount as BOC may determine in its absolute discretion.
7. Each air miles transfer shall be in blocks of 10,000 KrisFlyer air miles and/or 6,000 Asia Miles air miles respectively, and capped at a maximum of 10 blocks of air miles per transfer, or as may be otherwise stipulated by BOC from time to time.
8. Once a redemption request for air miles has been accepted by BOC, cancellations and/or exchange of BOC Bonus Points for any other redemption item within the BOC Rewards Programme for such air miles will not be entertained.
9. The air miles transfer process will take approximately 14 to 21 working days. Notwithstanding anything stated herein, BOC shall not be liable for any delay in the transfer process for any reason whatsoever (including without limitation, delay due to incorrect information in the system or due to system constraints and errors).
10. Strictly no urgent requests for transfers or cancellations will be entertained.
11. The Cardmember will receive a BOC Rewards Voucher as a form of notification that the redemption of the BOC Bonus Points has been approved and the transfer of the air miles is in process. A Cardmember may refer to his/her respective airline's FFP online account statement for an update of his/her accumulated miles.
12. BOC will not be responsible for any fraudulent or unsuccessful transfer. In the case of an unsuccessful transfer, the Cardmember's BOC Bonus Points will be reinstated to the Cardmember's Card Account. The conversion fee of S\$30 (inclusive of GST) will not be refunded.
13. The Cardmember is subject to and shall comply with the terms and conditions of the FFP of the participating airline(s) in which he/she is enrolled.
14. BOC shall not be responsible for the Cardmember's air miles which has been successfully transferred to the Cardmember's FFP Account or for the actions of the participating airlines in connection with the BOC Air Miles Programme.
15. Without prejudice to Clauses 16 (Disclosure) and 21 (BOC's Personal Data Protection) of the BOC Cardmember Agreement, by participating in this Programme, each of the Cardmember and the Supplementary Cardmember irrevocably consents and authorises BOC and its agents and vendors (including but not limited to the parties involved in organising, promoting and conducting this Programme) to collect, use and disclose his/her personal data to any person (including any third parties) for the purpose of or in connection with this Programme, and confirm that he/she has read and agrees to be bound by the terms of BOC's Personal Data Protection Policy, as may be amended, supplemented and/or substituted by BOC from time to time, a copy of which can be found on [www.bankofchina.com/sg/aboutus](http://www.bankofchina.com/sg/aboutus). The Cardmember agrees to be bound by these Terms and Conditions, including any amendments and variations thereto.
16. BOC may at any time extend, change, replace, suspend, withdraw or terminate the Programme, and BOC shall be entitled to vary, cancel, replace or supplement these Terms and Conditions without giving any reason or prior notice.
17. The Bank's decision on all matters relating to or in connection with the Programme shall be final and binding and no correspondence or claims will be entertained. By participating in this Programme, a Cardholder shall be deemed to have read, understood and accepted these Terms and Conditions, including any amendments and variations thereto.

Cardmember's Signature

Date: \_\_\_\_\_

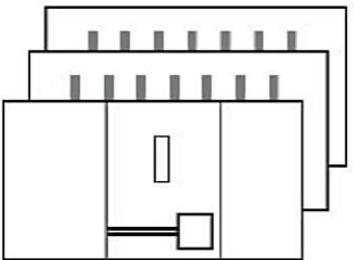
## Declaration and Agreement

By signing this form, I, the Principal Cardmember:

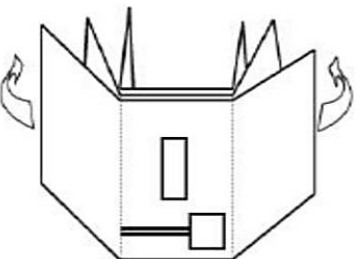
- represent and warrant that all information provided by me in this form is true and complete;
- agree and authorise BOC to deduct the required BOC Bonus Points for any relevant Air Miles redemption;
- authorise BOC to disclose any information regarding me and/or my Card Account to any third parties for the purpose of or in connection with the Air Miles redemption;
- agree that BOC may in its absolute discretion decline my redemption without giving any notice or reason therefor; and
- acknowledge and agree to the Terms and Conditions for the BOC Rewards Programme stated in the BOC Rewards Catalogue and all other terms and conditions of the Frequent Flyer Programme of the participating airline(s) in which I am enrolled.

Seal here with clear tape

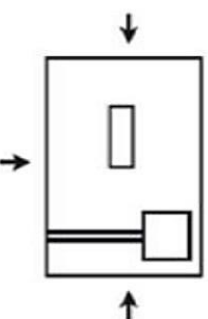
### How to use the Business Reply Envelope (BRE)



**a.** Fold along dotted lines.



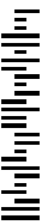
**b.** Insert documents into business reply folder, folding inwards.



**c.** Seal along edges of folder with clear tape (do not staple). Drop sealed folder into post box.

Postage will be paid by addressee.  
For posting in Singapore only.

**BUSINESS REPLY SERVICE**  
PERMIT NO. 08652



中国银行股份有限公司新加坡分行  
**BANK OF CHINA LIMITED SINGAPORE BRANCH**  
CARD CENTRE  
ROBINSON ROAD  
P. O. BOX 1289  
SINGAPORE 902539

Seal here with clear tape

Seal here with clear tape

Please make cheque(s) payable to **BANK OF CHINA LIMITED**

Cheque Payment:

- Indicate account no. & payment amount on the back of the cheque
- If you have more than one Card Account, please indicate the amount payable for each Account.
- Attach payment advice (lower portion of your statement)

Please **DO NOT**: fold or staple Payment Advice with your cheque nor enclose cash.

用支票付款，请开付“中国银行股份有限公司”

支票付款:

- 在支票背面填写个人信用卡账号及付款金额
- 若您需要付款至多个信用卡账户，请分别注明个别卡户的预付金额。
- 请附上付款单（信用卡账单的下栏）。

请不要折叠或用钉书器钉合您的支票与付款单，也不要随附现金付款。

For enquiries, please call our 24-hour Customer Service Hotline at 1800 338 5335.

欢迎您时打我们 24 小时客户服务日线 1800 338 5335.

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